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## Understanding Your Participation in this Study

- Purpose** Bentley College and (vendor) are asking you to participate in a study of the XXXXX website and its ease-of-use. By participating in this study, you will help us improve the design of the website, making it easier to use.
- Procedure** In this study, we will ask you to perform a series of tasks using the XXXXX website. Afterward, we will ask you your impressions of the website. The session will last about 60 minutes. We will use the information you give us, along with information from other people, to make recommendations for improving the website.
- Recording** We will be making a video recording of where you go on the website and the comments you make. The recording will only be seen by the Bentley team who is analyzing the data, and members of the XXXXX website development team. After we complete the data analysis, we will send the videos to the client's design team. The videos will be used to improve the usability of the website and not for any other purposes.
- Confidentiality** Your name will not be identified with the data in any way. Also, only Bentley College employees who are working on the project will have access to the data we collect.
- Risks** There are no foreseeable risks associated with this study.
- Breaks** If you need a break at any time, just let us know.
- Withdrawal** Your participation in this study is completely voluntary. You may withdraw from the study at any time without penalty.
- Questions** If you have questions, you may ask now or at any time during the study. If you have questions after the study, you may call us at 781-891-2500 or e-mail us at [usability@bentley.edu](mailto:usability@bentley.edu)

By signing this form:

You indicate that you agree to these terms and you give your permission to Bentley College to use your voice, verbal statements, and videotaped image for the purpose of evaluating and improving this website.

Signature: \_\_\_\_\_

Printed name: \_\_\_\_\_

Date: \_\_\_\_\_

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Figure 5-6. Sample Informed Consent Form