

# High-Rise Security and Fire Life Safety

Office Buildings

Hotel Buildings

Residential and Apartment Buildings

Mixed-Use Buildings



# High-Rise Security and Fire Life Safety

Third Edition

#### Geoff Craighead, CPP, BSCP

Board Certified in Security Management ASIS International

Building Security Certified Professional Building Security Council

Certified in High-Rise Life Safety Services Los Angeles Fire Department





Cover image: "Mile High Building," © 2008 Frank Lloyd Wright Foundation, Scottsdale, AZ/Artist Rights Society (ARS), NY High-resolution image: © The Frank Lloyd Wright Fdn, AZ/Art Resources, NY

Butterworth-Heinemann is an imprint of Elsevier 30 Corporate Drive, Suite 400, Burlington, MA 01803, USA Linacre House, Jordan Hill, Oxford OX2 8DP, UK

© 2009, Elsevier Inc. All rights reserved.

- Disclaimer No. 1: The material in this book is provided for general informational purposes only. It may not be applicable to all requirements and should not be the sole source of guidance when making decisions about building security and fire life safety. In each individual country, state, or city where a building resides, many of the issues outlined in the text will have different legal implications. Legal counsel or other expert assistance should be sought if required. The author and the publisher cannot assume and hereby disclaim any liability to any party for any loss or damage arising in any manner from the use of this publication or any information obtained from any source contained herein. 1
- Disclaimer No. 2: Certain commercial equipment, instruments, or materials are identified in this book in order to adequately demonstrate a procedure or capability. Such identification does not imply recommendation or endorsement by the author or the publisher, nor does it imply that the materials or equipment identified are necessarily best for the purpose.<sup>2</sup>
- Internet sources cited in this book are primarily based on the principles presented in the fourteenth edition of The Chicago Manual of Style.<sup>3</sup>

No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of the publisher.

Permissions may be sought directly from Elsevier's Science & Technology Rights Department in Oxford, UK: phone: (+44) 1865 843830, fax: (+44) 1865 853333, E-mail: permissions@elsevier.com. You may also complete your request online via the Elsevier homepage (http://elsevier.com), by selecting "Support & Contact" then "Copyright and Permission" and then "Obtaining Permissions."

#### Library of Congress Cataloging-in-Publication Data

Craighead, Geoff.

High-rise security and fire life safety / Geoff Craighead. – 3rd ed.

p. cm.

Includes bibliographical references and index.

ISBN 978-1-85617-555-5 (hardcover : alk. paper) 1. Skyscrapers—Security measures. 2. Skyscrapers—Fires and fire prevention. I. Title.

TH9745.S59.C73 2009 658.4'77—dc22

2009004151

#### British Library Cataloguing-in-Publication Data

A catalogue record for this book is available from the British Library.

ISBN: 978-1-85617-555-5

For information on all Butterworth-Heinemann publications visit our Web site at www.elsevierdirect.com

Printed in the United States of America.

09 10 11 12 10 9 8 7 6 5 4 3 2 1

# Working together to grow libraries in developing countries

www.elsevier.com | www.bookaid.org | www.sabre.org

**ELSEVIER** 

BOOK AID International

Sabre Foundation

<sup>&</sup>lt;sup>1</sup>Beaudry MH. Adapted in part from Contemporary Lodging Security. Newton, MA: Butterworth-Heinemann; 1996:x.

<sup>&</sup>lt;sup>2</sup> Adapted from the NIST (National Institute of Standards and Technology) Disclaimer <www.isd.mel.nist.gov/projects/ USAR/>; May 25, 2008.

<sup>&</sup>lt;sup>3</sup>The Chicago Manual of Style. 14th ed. (Chicago, IL: University of Chicago Press; 1993) as stated in the online chapter of Online!, "Using style to cite and document sources." <www.bedfordstmartins.com/online/cite7.html#1>; May 10, 2008.



# Dedication

To those people who lost their lives due to the September 11, 2001, New York World Trade Center terrorist attack:<sup>±</sup>

Douglas G. Karpiloff, CPP, Port Authority of New York and New Jersey, security and life safety director for the New York World Trade Center, who at the time was transitioning his responsibilities to John P. O'Neill, Silverstein Properties, who was in his second day as head of the New York World Trade Center's security operation; James Corrigan, security and life safety director for 7 World Trade Center, Silverstein Properties; Robert H. Lynch, Jr., manager 5 World Trade Center, Port Authority of New York and New Jersey; Charles Magee, chief engineer, Silverstein Properties; John M. Griffin, director of operations, Silverstein Properties; Howard B. Kirschbaum, security manager for Marsh U.S.A. Inc.; Ronald G. Hoerner, resident manager of Summit Security Services, Inc.'s, World Trade Center contract security operation; Richard Rescorla, CPP, first vice president of security for Morgan Stanley Dean Witter; Larry Bowman, Denny Conley, Francisco Cruz, Samuel Fields, Daniel Lugo, Robert Martinez, Jorge Morron, Esmerlin Salcedo, and Ervin Gaillard, security officers for Summit Security Services; Andrew Bailey, Mannie Clark, Lamar Hulse, and Stanley McCaskill, security officers for Advantage Security; and Francisco E. Bourdier, security officer for Allied Security, who was killed at a nearby building when one of the towers collapsed.

A total of 343 New York City firefighters, 37 Port Authority police officers (including Robert D. Cirri, police lieutenant; Anthony P. Infante, Jr., police inspector; Robert M. Kaulfers, police sergeant; Kathy Mazza, police captain; Ferdinand V. Morrone, director of public safety/superintendent of police; and James A. Romiot, police chief), an additional 35 Port Authority of New York and New Jersey civilians, and 23 New York City police officers.

And my wife, Sarah, my sweetheart and beloved helpmate, and Pip and Searcy, our treasured children, who put up with me working nights, weekends, and holidays.

And, the Lord, who sustains me every day. It is doubtful whether this book could have been written without the guiding hand of God.

<sup>±</sup>The names of those persons, except for Francisco E. Bourdier, who perished on September 11, 2001, at the New York World Trade Center were obtained from *ASISDynamics* (ASIS International, Alexandria, VA, November/December 2001) and *BOMA.org Staff* (BOMA International, Washington, DC, May 2002).



# Contents

Aut	chor's Biography	xxix
Ack	nowledgments	XXX
Pre <sup>.</sup>	face	xxxvi
For	eword to the Third Edition	xxxi
For	eword to the Second Edition	хl
For	eword to the First Edition	xlii
1.	High-Rise Building Definition, Development, and Use	1
	What Is a High-Rise Building?	1
	Development of High-Rise Buildings	2
	High-Rises Arise	8
	The "World's Tallest" Race	12
	Why Tall Buildings?	15
	Three Generations of High-Rise Buildings	16
	First Generation	16
	Second Generation	17
	Third Generation	18
	Steel-Framed Core Construction	18
	Steel-Framed Tube Construction	19
	Reinforced Concrete Construction	20
	Steel-Framed Reinforced Concrete Construction	21
	Types of High-Rise Buildings	21
	Summary	22
	Key Terms	22
	Additional Reading	26
	Additional Resources	26

#### viii CONTENTS

2.	Security and Fire Life Safety Uniqueness of	
	High-Rise Buildings	27
	What Is Security and Fire Life Safety?	27
	What Is Security?	27
	What Is Fire Life Safety?	28
	Security of High-Rise Buildings versus Low-Rise Buildings	28
	Fire Life Safety of High-Rise Buildings versus	
	Low-Rise Buildings	29
	Security of Modern Steel-Framed High-Rise Office Buildings	31
	Impact of New York World Trade Center Terrorist	
	Attacks on Building Security	33
	New York World Trade Center Profile	33
	February 26, 1993, Bombing	36
	September 11, 2001, Disaster	38
	Fire Life Safety of Modern Steel-Framed High-Rise	
	Office Buildings	40
	Are Modern Steel-Framed High-Rises Less Fire Resistive	
	Than Previous Generation Buildings?	44
	New York World Trade Center of Investigation	46
	World Trade Center Building (WTC 7)	46
	Principal Findings of the Investigation	46
	Recommendations	48
	Fire Risk in High-Rise Buildings	50
	Other Fire Life Safety Features	51
	Emergency Planning Essential	52
	Impact of New York World Trade Center Terrorist	
	Attacks on Building Safety	53
	February 26, 1993, Bombing	53
	September 11, 2001, Catastrophe	54
	A Clear Message	55
	Summary	55
	Key Terms	56
	Additional Reading	59
3.	Security and Fire Life Safety Threats	61
	What Is a Threat?	61
	Security Threats	61
	Fire Life Safety Threats	65

Building Emergencies	66
Aircraft Collisions	67
September 11, 2001, New York World Trade Center	
Terrorist Attack	69
Sequence of Events	71
World Trade Center Building Performance	
Study and Final Report on the Collapse of the	
World Trade Center Towers	75
Bombs and Bomb Threats	95
Bombs	96
Suicide Bombers	96
Vehicle-Borne Improvised Explosive Devices (VBIEDs)	97
1993 New York World Trade Center, New York	98
1993 Bishopsgate Financial Area, London	102
1995 Alfred P. Murrah Federal Building, Oklahoma City	103
1996 Khobar Towers Residential Military Complex,	
Dhahran, Saudi Arabia	105
1998 U.S. Embassies in Nairobi, Kenya, and	
Dar es Salaam, Tanzania	105
2002 Sheraton Hotel, Karachi, Pakistan	106
2002 Nightclub, Bali, Indonesia	106
2002 Hotel Mombassa, Kenya	107
2003 Residential Compounds, Riyadh, Saudi Arabia	107
2003 JW Marriott Hotel, Jakarta, Indonesia	108
2003 HSBC Bank and British Consulate,	
Istanbul, Turkey	108
2004 Train System, Madrid, Spain	109
2004 Offices and Residences, Al Khobar, Saudi Arabia	109
2005 London Transportation System	109
2005 London Transportation System	
Attempted Bombings	110
2006 Commuter Trains, Mumbai, India	110
2007 London Incidents	110
2008 JW Marriott Hotel, Islamabad, Pakistan	112
2008 Taj Mahal Palace and Tower Hotel and	
Oberoi Hotel, Mumbai, India	112
Bomb Threats	115
Daredevils, Protestors, and Suicides	116

Contents ix

#### x CONTENTS

Daredevils	116
BASE Jumping	117
Protestors	117
Suicides	118
Elevator and Escalator Incidents	118
Elevators	118
Escalators	120
Fires	121
Basics of Fire Science	121
Principal Threat to Life Safety	123
Building Fires	124
1911 Asch Building (Triangle Shirtwaist Company),	
New York City	126
1946 Hotel LaSalle, Chicago, Illinois	128
1946 Hotel Winecoff, Atlanta, Georgia	128
1974 Joelma Building, São Paulo, Brazil	129
1980 MGM Grand Hotel, Las Vegas, Nevada	130
1981 Las Vegas Hilton Hotel, Las Vegas, Nevada	131
1986 Dupont Plaza Hotel & Casino, Puerto Rico	132
1988 First Interstate Bank Building, Los Angeles,	
California	134
1989 Peachtree 25th Building, Atlanta, Georgia	136
1991 One Meridian Plaza, Philadelphia, Pennsylvania	137
1995 Residential Building, North York,	
Ontario, Canada	138
1996 Garley Office Building, Hong Kong	138
1997 Royal Jomtien Resort, Jomtien Beach,	
Thailand, Hotel	139
2001 New York World Trade Center, New York	139
2003 69 West Washington, Chicago, Illinois	139
2004 Parque Central, Caracas, Venezuela	141
2005 Windsor Building, Madrid, Spain	141
Fire Alarms	143
When a Fire Emergency Is Faked	143
Hazardous Materials, Chemical and Biological Weapons,	
and Nuclear Attack	144
Hazardous Materials	144
Chemical and Biological Weapons	146

$\sim$		
Cor	itents	X1

Nuclear Attack	147
Kidnappings and Hostage Situations	149
Labor Disputes, Demonstrations, and Civil	
Disorder	150
Labor Disputes	150
Demonstrations	150
Civil Disorder	151
Medical Emergencies	151
Natural Disasters	151
Earthquakes	151
Earthquake History	152
Case Study: 1994, Northridge Earthquake	157
Tsunamis	160
Volcanoes	162
Heat Waves	163
Storms (Noncyclone, Tornadoes, and Tropical Cyclones)	164
Noncyclone	164
Tornadoes	164
Tropical Cyclones (Cyclones, Hurricanes, and	
Typhoons)	165
Floods and Landslides	166
Contractible Diseases (Pandemic Influenza, Severe Acute	
Respiratory Syndrome, and Tuberculosis)	166
Pandemic Influenza	167
Severe Acute Respiratory Syndrome (SARS)	168
Tuberculosis	168
Power Failure	169
Slip-and-Falls	169
Stalking and Workplace Violence	169
Stalking	169
Workplace Violence	171
Workplace Violence Profiles	173
Prevention Measures	174
Traffic Accidents	176
Water Leaks	176
Summary	176
Key Terms	176
Additional Reading	184

4.	Risk Assessments	185
	What Is a Risk Assessment?	185
	Risk Assessment Methodologies	187
	Systematic Ways to View a Building	188
	Interior Spaces	188
	Rings	188
	Layers of Defense	188
	Office Building Physical Security Survey	191
	Fact-Finding Process	192
	Survey Checklist	194
	Writing the Report	195
	Title Pages	195
	Cover Letter	195
	Table of Contents	195
	Introduction	195
	Method of Compilation	196
	Identification of Assets	196
	Description of the Site, Building, and	
	Surrounding Areas	196
	Identification of Threats and Review	
	of Past Incidents	197
	Security Measures and Recommendations	197
	Summary of Recommendations	198
	Executive Summary	198
	Appendices	199
	Presentation of the Report	199
	Word of Caution	199
	Building Fire Prevention Survey	200
	Fact-Finding Process	200
	Survey Checklist	201
	Writing the Report	203
	Risk Assessment to Mitigate Potential Terrorist Attacks	
	against Buildings	203
	Step 1: Threat Identification and Rating	205
	Identifying the Threats	205
	Collecting Information	205
	Determining the Design Base Threat	206
	Determining the Threat Rating	207

	Step 2: Asset Value Assessment	207
	Identifying the Layers of Defense	208
	Identifying the Critical Assets	208
	Identifying the Building Core Functions	
	and Infrastructure	208
	Determining the Asset Value Rating	209
	Step 3: Vulnerability Assessment	210
	Organizing Resources to Prepare the Assessment	210
	Evaluating the Site and Building	212
	Preparing a Vulnerability Portfolio	213
	Determining the Vulnerability Rating	214
	Step 4: Risk Assessment	214
	Step 5: Consider Mitigation Options	215
	Identifying Preliminary Mitigation Options	217
	Reviewing Mitigation Options	219
	Estimating Cost	221
	Reviewing Mitigation Options, Cost, and the	
	Layers of Defense	224
	Building Security Rating Program Promoting	
	Logical Unified Security (PLUSTM)	227
	Use of Consultants and Specialists	228
	Reasons for Engaging a Consultant or	
	Specialist	228
	Issues to Consider	229
	Sources of Consultants and Specialists	230
	Summary	230
	Key Terms	231
	Additional Reading	234
5.	Building Security Systems and Equipment	235
	Monitoring of Security Systems	235
	Physical Barriers and Perimeter Control	237
	Perimeter Landscaping, Walls, Fences, Sidewalks,	
	and Pathways	237
	Fountains, Reflecting Pools, Sculpture, Boulders, Stairs,	
	Concrete Planters, Concrete Barricades, Reinforced	
	Light Poles, Bollards, Benches, Bus Shelters, and	
	Rubbish Bins	238

Contents xiii

Planters	239
Concrete Barriers	240
Bollards	240
Antiskateboard Barriers	241
Parking Controllers and Barriers	241
Guard Houses and Guard Booths	243
Right to Pass Signs or Plates	244
Building Envelope	244
Building Exterior Walls and Roof	245
Fire Escapes	245
Doors	246
Lobby Doors	246
Stairwell Exterior Fire Doors	248
Vehicle Openings	249
Openings for Ventilation, Natural Light, Utilities, Drains	
and Sewers, and Outdoor Air Intakes	252
Windows and Glazing Protection	252
Windows	252
Weakness of Windows	255
Security Window Film	255
Blast Curtains	256
Security Bars, Grilles, Screens, and Shutters	256
Balconies	257
Atriums	257
Building Floors, Ceilings, Interior Walls, and Interior	
Stairs or Stairways	257
Floors and Ceilings	257
Interior Walls	258
Interior Stairs or Stairways	258
Building Interior Doors	258
Doors to Offices, Hotel Rooms, Residences and	
Apartments, and Interior Areas	258
Stairwell Doors	260
Won Doors	260
Doors to Maintenance Spaces	261
Restroom Doors	261
Elevators; Escalators; Moving Walks; Dumbwaiters;	
and Rubbish, Mail, Laundry, and Linen Chutes	262
Elevators	262

$\sim$		
Co	ntents	XV

Types of Elevators	262
Configuration of Elevator Systems	264
Escalators	266
Locks and Locking Systems	266
Pin Tumbler Locks	266
Bolts and Strikes	270
Master Keying of Pin Tumbler Locks	272
Key Control	277
Key Cabinet	277
Key Record	279
Key Blanks	279
Inventories	279
Audits	279
Perimeter Locking Devices	279
Electromagnetic Locks	280
Stairwell Locking Devices	281
Balancing Security and Fire Life Safety	283
Other Locking Devices	287
Electric Locks	287
Combination Locks	288
Electromagnetic Hold-Open Devices	290
Credential-Operated Locks	291
Magnetic Slug Cards	293
Magnetic Stripe Cards	293
Magnetic Sandwich or Barium Ferrite	
Cards	293
Wiegand Effect Cards	293
Insertion- and Swipe-Type Readers	293
Proximity Cards	295
Dual Technology Card	295
Smart Cards	296
Card Reader Applications	298
Antipassback Feature	298
Piggybacking and Tailgating	298
Identification Cards	298
Temporary Access Cards and Identification Badges	299
Biometric ID System-Operated Locks	299
Building Telephone or Voice-Over Internet Protocol	
Door Entry Systems	300

#### xvi CONTENTS

Turnstiles	300
Rapid Entry Systems	302
Property Control Systems	304
Safe Rooms	304
Filing Cabinets, Key Cabinets, Safes, Safe Deposit	
Boxes, and Vaults	305
Hotel Guest In-Room Safes	305
Metal Detectors and X-Ray Systems	305
Screening People and Property	305
Screening Vehicles and Containers	308
Asset Tracking Systems	308
Intrusion Detection Systems	309
Onsite Monitoring	309
Offsite Monitoring	310
Intrusion Detection Components	310
Sensors	310
Control Unit	312
Annunciation Device	313
Duress Alarm Systems	313
Security Mirrors	313
Lighting	314
Factors to Consider	314
General Types of Lighting	315
Incandescent	315
Mercury Vapor	316
Metal Halide	316
Fluorescent	316
High-Pressure Sodium Vapor	316
Low-Pressure Sodium Vapor	316
Light-Emitting Diodes (LEDs)	317
Appropriate Light Selection	317
Communication Systems	317
Telephones	317
Portable Two-Way Radio Systems	318
Transmitter and Receiver	318
Base Station	318
Use of a Repeater	318
Pagers	319
Public Address Systems	319

	Contents	xvii
Intercom Systems		319
Megaphones or Bullhorns		320
Speakers and Microphones		320
Personal Data Assistants		320
Mass Notification Systems		320
Closed-Circuit Television Video Systems		321
Area Observed and Ambient Lighting Levels		322
Camera and Lens		322
Types of Lenses		322
Analog and Digital Cameras		323
Camera Mounting and Housing		324
Camera Pan, Tilt, and Zoom Capabilities		325
Dummy Cameras		327
Closed-Circuit Transmission		327
Network Transmission		327
Video Monitor		328
Controls		329
Size		329
Onscreen Displays		329
Mounting		330
Operator Viewing Effectiveness		330
Video Analysis or Video Analytics		331
Video Switchers		332
Matrix Switcher		332
Multiplexer		333
Multiplex Video Recording		333
Video Recording and Storage		334
Digital Video and Network Video Recorders		334
Rapid Technological Change		335
Camera Applications		335
Cameras in Buildings		336
Cameras in Parking Garages and Lots		337
Undervehicle Viewing Cameras and Scanning Syste	ms	339
Patrol Management Devices		339
Mechanical Clock		340
Electronic Guard Tour System		340
Advantages of Electronic Guard Tour Systems		340
Patrol Vehicles		341
Virtual Guard Tour		341

#### xviii CONTENTS

	Security Monitoring Center	342
	Security Convergence	343
	Security System Maintenance and Replacement	343
	Summary	344
	Key Terms	344
	Additional Reading	350
6.	Building Fire Life Safety Systems and Equipment	353
	Monitoring of Fire Life Safety Systems	353
	Voice Communication and Building Public Address System	355
	Fire Department Voice Communication Systems	356
	Public Telephone for Fire Department Use	356
	Stairwell Intercom Systems	356
	Fire Detection and Alarm System Annunciator and	
	Control Panels	356
	Manual Fire Alarm Stations	358
	Sequence of Operations	358
	Municipal Fire Alarm Box	360
	Automatic Detection Systems	360
	Smoke Detectors	361
	Ionization Smoke Detector	361
	Photoelectric Smoke Detector	362
	Placement of Smoke Detectors	363
	Addressable Devices	364
	Heat Detectors	364
	Gas Detectors	366
	Automatic Sprinkler Systems	366
	Water Supply for Sprinklers	367
	Gravity Tanks	367
	Suction Tanks	368
	Pressure Tanks	368
	Fire Pump	368
	Fire Department Connections	368
	Sprinkler Pipes	370
	Sprinklers	370
	Standard Spray Sprinklers	370
	Quick-Response and Residential Sprinklers	371
	Sidewall Sprinklers	372

Extended Coverage Sidewall Sprinklers	373
How Automatic Sprinklers Work	374
Types of Automatic Sprinkler Systems	375
Wet-Pipe System	375
Dry-Pipe System	375
Preaction System	375
Supervision and Manual Operation of the Automatic	
Sprinkler System	376
Standpipe and Hose Systems	376
Classes of Standpipe Systems	376
Class I Systems	377
Class II Systems	378
Class III Systems	378
Types of Standpipe Systems	379
Zoning in Tall Buildings	379
Sprinkler Control Valve, Waterflow Detector, and	
Fire Pump Status Panels	380
Fire Department Connections	380
Other Fire Protection Equipment and Systems	380
Carbon Dioxide Systems	380
Four Basic Types of Application	381
Halon and Halon Replacement Systems	381
Halon	381
Halon Replacements	382
Dry Chemical Systems	382
Wet Chemical Systems	383
Air-Handling System Controls and Status Indicators	384
Purpose of HVAC Systems	384
Smoke Control within Buildings	385
Control of Chemical, Biological, and Radiological	
Contaminants within Buildings	385
Protecting Exterior Air Intakes and Mail Rooms	385
Additional Sources of Information	387
Fire Life Safety System Reset Procedures	387
Elevator Systems	387
Elevator Status Panel Displaying Elevator	
Operations	387
Elevator Safety Developments	388

Contents xix

Elevator Controls	388
Controls Inside Elevator Cars	389
Controls in Elevator Lobbies	390
Emergency Use of Elevators	392
Firefighter Controls	392
Present and Future Use of Elevators	393
State-of-the-Art Computerized Controls	394
Emergency and Standby Power	395
Emergency and Standby Power Systems Status Indicators	395
Emergency Power Systems	395
Standby Power Systems	396
Legally Required Standby Systems	396
Optional Standby Systems	396
Use of the Terms "Emergency Power System" and	
"Standby Power System"	396
Controls for Simultaneously Unlocking Stairwell Doors	
Locked from Stairwell Side	397
Other Building Systems and Equipment	397
Building Emergency Procedures Manual	397
Portable Fire Extinguishers	398
Classes of Fire and Recommended	
Extinguishing Agents	398
Water-Based Extinguishers	400
Carbon Dioxide Extinguishers	401
Halon and Halon Replacement Extinguishers	402
Dry Chemical Extinguishers	402
Wet Chemical Extinguishers	403
Positioning of Portable Fire Extinguishers	403
Exit Signs	403
Photoluminescent Lighting, Signs, Markers, and	
Exit Path Lighting Systems	406
Emergency Call and Assistance Stations	408
Personal Alarm, Personal Protection, Medical Alert Systems	409
Personal Alarm Systems	409
Personal Protection Devices	410
Medical Alert Systems	410
Automated External Defibrillators	410
Placement of AFDs	411

	Со	ntents	xxi
	Fire Life Safety Systems and Equipment Selection		412
	Fire Life Safety Systems and Equipment Maintenance		412
	Summary		412
	Key Terms		412
	Additional Reading		415
7.	Management of the Security Function		417
	The Security Budget and Key Performance Indicators		417
	Key Items		418
	Key Performance Indicators (KPIs)		419
	Contract versus Proprietary Security Staff		420
	Advantages of Proprietary Security Staff		421
	Advantages of Contract Security Staff		421
	Selection of a Contract Security Service		422
	Prerequisites for a Successful Program		422
	Vital Issues		422
	Costs for Contract Service		423
	Importance of a Thorough Process		424
	Determining Adequate Levels of Security Staffing		424
	Typical Positions		425
	Security Staff Duties and Written Instructions		427
	What Should Post Orders Contain?		427
	Writing Post Orders		429
	Written Records and Reports		429
	Types of Forms, Records, and Reports		429
	Use of Notebooks		431
	Who, What, When, Where, Why, and How		431
	Legible, Thorough, Accurate, Clear, Concise, and Pro	mpt	432
	How Long to Keep Reports?		432
	Computerized Incident Reporting		432
	Selection, Training, Testing, and Supervision of Security St.	aff	433

433

434

434

436

436

437

440

Selection

Supervision

Training and Testing

Three Key Training Areas

**Training Supervisors** 

Watching Over Security Staff

Guiding and Directing Security Staff

#### xxii CONTENTS

	Uniforms and Equipment	440
	The Role of Public Relations	441
	Summary	442
	Key Terms	442
	Additional Reading	445
8.	Investigations	447
	What Is an Investigation?	447
	Private Sector and Public Law Enforcement Investigations	448
	Rights of Public and Private Investigators	448
	Nature of Investigations	449
	Informal Investigation	449
	Formal Investigation	449
	Methods of Investigations	449
	a. Physical Surveillence	450
	b. Electronic Surveillance	450
	c. Research and Internal Audit	450
	d. Foresnic Analysis	450
	e. Undercover	450
	f. Interviews and Interrogation	451
	Interviewing Techniques	451
	Planning the Interview	452
	Conducting the Interview	452
	Getting Acquainted	452
	Developing Rapport	452
	Motivating the Subject	453
	Keeping the Subject Talking	453
	Listening to "What Is Said" and "How It Is Said"	453
	Repeat the Process	453
	Obstacles to Conversation	454
	Specific Questions	454
	Yes/No Questions	454
	Leading Questions	454
	Rapid-Fire Questions	454
	Encouraging Conversation	455
	Open-Ended Questions	455
	The Use of the Long Pause	455
	Nondirective Approach	455

		Contents	xxiii
	Ending the Interview		455
	Using a Private Investigator		456
	Sources of Private Investigators		456
	Selection Criteria		456
	Investigation Criteria		457
	Summary		458
	Key Terms		458
	Additional Reading		459
9.	Office Buildings		461
	Occupancy Characteristics		461
	Assets, Threats, Vulnerabilities, and Countermeasures		462
	Assets		463
	Threats		463
	Notable Incidents		464
	Fire Risk in Office Buildings		464
	Vulnerabilities		466
	Countermeasures		466
	Security Programs		467
	Building Access Control		467
	Vehicle Access to Parking Lots or Garages		469
	Vehicle Access to Loading Dock/Shipping and		
	Receiving Areas		469
	Pedestrian Access to Buildings		470
	Tenant Access Controls		474
	Escorts of Building Users		478
	Escorts to and from the Building		478
	Escorts within the Building		478
	Escorts within Tenant Space		478
	Property Control		478
	Objectives of a Property Control System		479
	Property Removal Pass System		479
	Asset Tracking Systems		481
	Dangerous or Illicit Items		482
	Couriers and Delivery Persons		483
	Package Acceptance Policy		484
	Lost and Found Property		484
	Trash Removal Control		485

#### xxiv CONTENTS

	Janitorial Staff Screening	486
	Importance of Controlled Ingress and Egress	487
	Key and Electronic Access Card Control	488
	Key Control	488
	Mobile Patrols	490
	When and Where?	490
	Patrolling Tips	491
	Tenant Security Education	492
	Emergency Planning	494
	Key Concepts	494
	How to Develop a Building Emergency Management Plan	496
	Summary	497
	Key Terms	497
	Additional Reading	503
10.	Hotel Buildings	505
	Occupancy Characteristics	506
	Assets, Threats, Vulnerabilities, and Countermeasures	507
	Assets	508
	Threats	508
	Threats to Guests	509
	Threats from Guests and Employees	510
	Notable Incidents	514
	Fire Risk in Hotel Buildings	514
	Vulnerabilities	517
	Countermeasures	517
	Security Programs	519
	Hotel Building Access Control	519
	Parking of Hotel Guest and Patron Vehicles	520
	Parking of Hotel Staff and Vendor Vehicles	520
	Vehicle Access to Loading Dock/Shipping and	
	Receiving Areas	520
	Pedestrian Access to Hotels	521
	Stairwell Access	523
	Access to Maintenance and Storage Areas	523
	Access to Guest Rooms	524
	Guest Room Security	526
	High-Profile VIP Guests	528
	Intoxicated Guests and Patrons	52.9

	Guest Evictions	529
	Escorts of Hotel Users	530
	Escorts to and from the Hotel	530
	Escorts within the Hotel	530
	Property Control	530
	Objectives of a Property Control System	530
	Couriers and Delivery Persons	531
	Special Exhibits	531
	Construction and Remodel Activities	532
	Lost and Found Property	532
	Handling Property of Sick, Injured, or Deceased	
	Guests	533
	Housekeeping Operations	533
	Housekeeping Staff Screening	533
	Important Part of Security	534
	Key and Electronic Access Card Control	534
	Key Points to Consider	535
	Mobile Patrols	536
	When and Where?	536
	Patrolling Tips	537
	Emergency Planning	538
	Key Concepts	538
	How to Develop a Building Emergency Management	
	Plan	541
	Building Emergency Staff Organization	541
	Occupant Documentation and Training	542
	Evacuation Drills	546
	Important Consideration	546
	Summary	547
	Key Terms	547
	Additional Reading	550
11.	Residential and Apartment Buildings	551
	Occupancy Characteristics	552
	Assets, Threats, Vulnerabilities, and Countermeasures	553
	Assets	553
	Threats	554
	Fire Risk in Residential and Apartment Buildings	554
	Vulnerabilities	556

Contents xxv

#### xxvi CONTENTS

Countermeasures	556
Security Programs	557
Building Access Control	558
Vehicle Access to Parking Lots or Garages	558
Vehicle Access to Loading Dock/Shipping and	
Receiving Areas	559
Pedestrian Access to Buildings	559
Resident Systems	562
Visitor Systems	562
Apartment Access Controls	563
Unwanted Solicitors	563
Apartment Security Systems	564
Doors Locked	564
Resident Lock-Outs	564
Escorts of Building Users	564
Escorts to and from the Building	565
Escorts within the Building	565
Property Control	565
Couriers and Delivery Persons	566
Construction and Remodel Activities	567
Lost and Found Property	567
Trash Removal Control	568
Key and Electronic Access Card Control	568
Key Control	568
Key Points to Consider	569
Mobile Patrols	570
When and Where?	570
Patrolling Tips	571
Resident Security Education	572
Emergency Planning	573
Key Concepts	573
How to Develop a Building Emergency Management Plan	575
Building Emergency Staff Organization	576
Occupant Documentation and Training	577
Important Consideration	579
Summary	579
Key Terms	580
Additional Reading	581

	Contents	xxvi
12.	Mixed-Use Buildings	583
	Occupancy Characteristics	583
	Assets, Threats, Vulnerabilities, and Countermeasures	583
	Assets	584
	Threats	585
	Fire Risk in High-Rise Buildings	585
	Vulnerabilities	586
	Countermeasures	587
	Security Programs	588
	Emergency Planning	589
	Summary	591
	Key Terms	591
	Additional Reading	593
13.	Liaison with Law Enforcement and Fire Authorities	595
	Liaison with Law Enforcement	595
	Liaison with Fire Authorities	596
	Fostering Relationships with Law Enforcement and	
	Fire Authorities	596
	Communication	596
	Reporting Crimes	597
	Complying with Laws	597
	Enlisting Public Agency Support	597
	Hospitality	597
	Disaster Exercises	598
	Public Agency Presentations	598
	Professional Security and Fire Life Safety	
	Organizations	598
	Community Service	598
	Summary	598
	References	599
14.	Laws, Codes, Standards, and Guidelines	601
	Types of Standards	601
	Building Codes	602
	Fire Prevention Codes	603
	Who Enforces Building and Fire Prevention Codes?	604

#### xxviii CONTENTS

Applicability of Laws, Codes, and Standards	604
Fire Life Safety Measures	604
Security Measures	605
Security and the Law	605
Security and Liability	605
Security Guidelines and Standards	610
What Is Adequate Security?	611
Summary	611
Key Terms	612
Additional Reading	613
Epilogue	615
The World's Tallest Buildings	617
Acronyms	629
Abbreviations and Conversions	631
ndex	633

# **CD-ROM Contents**

Appendix 3–1	Summary of Findings of the NIST NCSTAR 1			
Appendix 4–1	Sample Office Building Physical Security Survey Checklist			
Appendix 4–2	Sample Building Fire Prevention Survey Checklist			
Appendix 7–1	Sample Security Officer Code of Ethics			
Appendix 7–2	Sample Security Officer Training and Testing Log			
Appendix 9–1	Sample Tenant Security and Safety Awareness Checklist			
Appendix 9–2	Building Emergency Management Plan			
Appendix 9–3	Sample Documentation Forms			
Appendix 9–4	Sample Fire Life Safety Information Package			
Appendix 9–5	Sample Calendar of Annual Events			
Glossary				
Information W	ebsites			



# Author's Biography

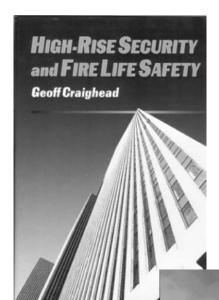


Geoff Craighead is vice president of high-rise and real estate services for Securitas Security Services USA, Inc. For more than 25 years, he has been involved with the security and life safety operations of high-rise facilities, including the mixed-use Ocean Centre and Ocean Terminal in Hong Kong, the 62-story First Interstate Bank Building in Los Angeles, and numerous commercial buildings throughout North America. He has managed security staff, conducted risk assessments, carried out investigations, formulated security policies and procedures, written building emergency management plans, developed high-rise security training programs, and contributed chapters and articles on subjects ranging from

high-rise security, emergency planning, and security consulting, to the use of computers in security management.

Craighead is a member of the ASIS International Board of Directors and chair of the ASIS Facilities Physical Security Measures Guideline Committee. He serves on the National Fire Protection Association (NFPA) International High-Rise Building Safety Advisory Committee (HRB-SAC) and the Building Security Council's Building Rating System Committee. He is a former member of the Building Owners and Managers Association (BOMA) Greater Los Angeles Board of Directors; a past president of the ASIS Professional Certification Board that administers certification programs for security professionals throughout the world; and past chair of the ASIS Commercial Real Estate Council, 2005-2006. He is board certified in security management as a certified protection professional (CPP) by ASIS International, accredited as a building security certified professional (BSCP) by the Building Security Council, certified by the Los Angeles Fire Department to provide high-rise life safety services, and is a member of the Architectural Engineering Institute.

Craighead has spoken on high-rise security and fire life safety for leading security, commercial real estate, office, hotel and casino, multihousing, shopping center, banking and financial, mixed-use, and risk and insurance management groups, organizations, and property management firms.



HIGH-RISE
SECURITY
AND
FIRE LIFE
SAFETY

HIGH-RISE SECURITY AND FIRE LIFE SAFETY THIRD EDITION

GEOFF CRAIGHEAD





# Acknowledgments

#### Reviewers and Contributors

Many people have contributed to the field of security and fire life safety during the time that high-rise buildings have existed. I am above all indebted to those who took the time to document their thoughts so that others, such as me, could learn and benefit.

The following have contributed to my experience, learning, and understanding of the world of high-rise security and fire life safety: initially, Hong Kong, with its myriad of high-rise structures, followed by the United States of America, with its thousands of well-designed and well-operated buildings, the United Kingdom, and Australia; ASIS International, the preeminent global organization for security professionals, its board of directors, its Professional Certification Board that oversees its certification programs, its Commercial Real Estate Council, and the O.P. Norton Information Resources Center; Australian Standards; the International Professional Security Association (IPSA); the Security Institute; the Security Industry Association (SIA); the Building Security Council; the National Fire Protection Association (NFPA International), with its sound standards, comprehensive fire investigation reports, and training materials for fire life safety professionals; the Building Owners and Managers Association (BOMA International); the Institute of Real Estate Management (IREM); the International Facilities Management Association (IFMA); the Risk and Insurance Management Society, Inc. (RIMS); the Council on Tall Buildings and Urban Habitat (CTBUH); Access Control & Security Systems; Building Operating Management; Buildings; Security; Security Management; and Security Technology & Design.

I am very grateful to those firms, in particular, Securitas Security Services USA, Inc., that has employed me during my professional career and afforded me the privilege of experiencing the world of security.

In addition, there are many architects, building owners and managers, building inspectors, code developers, consultants, elevator technicians, engineers, investigators, lawyers, law enforcement and fire department personnel, security and life safety directors and managers, loss prevention and risk managers, security and fire life safety systems manufacturers and integrators, researchers, and friends from whom I have learned. It is not possible to name them all without overlooking someone; however, particular recognition is due to those individuals who have helped to make this third edition possible:

MARK J. BEAUDRY, CPP Corporate Security IBM

#### BRIAN W. BIRNIE

Attorney at Law LaFollette Johnson

#### JASON BROWN

National Security Director Thales Australia

#### RICHARD A. "NICK" CANDEE

Candee & Associates Former Executive Director, Global Operations NFPA International

#### **MATTHEW CATER**

Developmental Editor Elsevier

#### DENNIS O. CHALLINGER

Fellow of the Criminology Department
University of Melbourne
Consultant Criminologist
RLP Consulting

#### PAMELA CHESTER

Acquisitions Editor, BH Security Butterworth-Heinemann, an imprint of Elsevier

#### JIMMY CHIN, CLSD

ASIS Lodging Security Council Chairman, ASIS New York City Chapter

#### LEE CLONEY, CPP

Senior Regional Vice President ASIS International

#### SARAH CRAIGHEAD

Proofreader

#### ERIC DECICCO

Senior Designer Elsevier

#### EUGENE F. FERRARO, CPP, CFE, PCI

Member ASIS Commission on Standards and Guidelines Chief Executive Officer Business Controls, Inc.

#### JOHN R. HALL, JR., Ph.D.

Division Director, Fire Analysis and Research National Fire Protection Association

#### **CHUCK HUTCHINSON**

National Director, Security and Life Safety
The Hanover Company

#### NORMA JEAN JOHNSON

Regional Sales Manager Southwest Ving Card Elsafe

#### MICHAEL E. KNOKE, CPP

Managing Editor Protection of Assets Manual (POA) ASIS International

#### JON A. SCHMIDT, PE, BSCP

Director of Antiterrorism Services
Burns & McDonnell

#### PETER N. SECCULL

National Construction Manager (ret.) Babcock & Brown Communities Group

#### DAWNMARIE SIMPSON

Senior Project Manager Elsevier

#### DAN SMITH, PSP, CPP

Integrated Solutions Specialist Group
ASSA ABLOY

#### ROBERT E. SOLOMON, PE

Assistant Vice President for Building and Life Safety Codes Principal

NFPA International

#### DON WALKER, CPP

Co-Chair, CSO Roundtable Advisory Board Past President ASIS International

#### MARK WRIGHT

Chair, ASIS Commercial Real Estate Council Director of Security and Life Safety-Houston Brookfield Properties

Darkness on the hallways. Voices echo. Silence holds... Watchmen walk slow from floor to floor and try the doors. Revolvers bulge from their hip pockets... Steel safes stand in corners. Money is stacked in them.

A young watchman leans at a window and sees the lights of barges butting their way across a harbor, nets of red and white lanterns in a railroad yard, and a span of glooms splashed with lines of white and blurs of crosses and clusters over the sleeping city.

By night the skyscraper looms in the smoke and the stars

and has a soul.

—Skyscraper by Carl Sandburg

Source: Last stanza of Skyscraper published in Chicago Poems by Carl Sandburg, Copyright 1916 by Henry Holt and Company, New York. Digitized by Cardinalis Etext Press, C.E.K. Posted to Wiretap in June 1993, as Chicago.txt. This text is in the PUBLIC DOMAIN. Some of these writings were first printed in Poetry: A Magazine of Verse, Chicago. Permission to reprint is by courtesy of that publication. The EServer Poetry Collection, <a href="http://poetry.eserver.org/chicago-poems.txt.">http://poetry.eserver.org/chicago-poems.txt.</a>; (5 March 2009).



## Preface

Due to their design and construction, high-rise buildings are unique structures with specialized needs. To protect the lives and property of the multitudes of people who daily use these facilities, it is essential that high-rise security and fire life safety programs be well planned and executed. Useful reference materials for commercial real estate owners and managers; security and life safety directors; security integrators and consultants; contract security companies; building and fire protection engineers; architects and builders; building, fire department, and law enforcement officials; and insurance firms include the following:

- High-rise building definition, development, and use
- Security and fire safety uniqueness of high-rise buildings
- Security and fire life safety threats
- How to conduct risk assessments
- Security and fire life safety systems and equipment in high-rise buildings
- How to effectively manage the security function, including investigations
- Security and emergency planning of office buildings, hotels, residential and apartment buildings, and mixed-use buildings
- Liaison with law enforcement and fire authorities
- Laws, codes, standards, and guidelines that govern security and fire life safety

The third edition of *High-Rise Security and Fire Life Safety* addresses these areas. In contrast to the previous two editions, which primarily focused on office buildings, this edition has been expanded to include hotel buildings, residential and apartment buildings, and mixed-use buildings.

Since this book was first published, there has been considerable change in the risk management of buildings. The disastrous events of September 11, 2001, when the Twin Towers of the New York World Trade Center were destroyed in a terrorist attack, were a watershed in the world of high-rise security and fire life safety. The attack on 9/11 has transformed the way we live and work in many facilities throughout the world. For obvious reasons, this event is given special treatment.

This book supplies material that can be adapted, modified, rejected, or used for the reader's own purposes. I have endeavored to avoid errors, both of omission and commission. I will be glad to correct in future editions any inaccuracies that are brought to my attention.

It should be noted that, despite my professional affiliations and employment by a private security company, the observations expressed in this book are mine and do not necessarily reflect the viewpoints of those organizations.

#### xxxviii PREFACE

In conclusion, I entrust this book to the kind consideration of building owners and managers in general, and security and fire life safety professionals in particular, with the desire that it will continue to benefit the high-rise community. Only when knowledge is applied specifically to the needs of a particular facility will it become of real value. Therein lies the reader's part.

Geoff Craighead, CPP, BSCP Certified Protection Professional Building Security Certified Professional LosAngeles, CA



## Foreword to the Third Edition

Since the mid-1990s, we have seen a tall building boom unprecedented in the history of humankind. Whereas since the late 1800s we have witnessed specific "regionalized" periods of intense tall building construction—such as during late nineteenth century Chicago or art deco New York—this is the first time in history that we have seen tall buildings realized in unprecedented numbers on virtually all continents of the globe simultaneously. This is resulting in ever-denser, ever-taller cities from Moscow to the Middle East, from Shanghai to San Francisco. Some of the statistics are incredible; there are now more tall buildings in Asia than there are in North America—the traditional home of the skyscraper—and, by 2010, 59 of the 100 tallest buildings in the world will have been completed in the previous four years, since 2006. Not only is Burj Dubai in the United Arab Emirates set to smash all "tallest" records, with a height expected to be in excess of 800 meters/2600 feet (60% greater than the world's current tallest building, Taipei 101 in Taiwan), but one in three of the world's 100 tallest buildings is expected to be located in the Middle East region by 2010.

It is not only the height and geographic spread of tall buildings that has changed. Whereas the history of the world's tallest buildings has been dominated by office buildings, many of the world's new supertalls now contain residential or mixed-use functions. Similarly, whereas most tall buildings in the past were constructed of steel, we are now seeing a more significant use of concrete and composite (steel + concrete) construction. Additionally, whereas through the late 1980s or so, many of these buildings were built to project the prowess of an individual corporation, now they have taken on a new agenda: tall buildings are increasingly being built to project the vitality of a city on a global scale—creating skylines with brand recognition on an international level. This shift from corporate to city (or even government) ambition is reflected in the very titles of the world's tallest buildings; formerly we had icons such as Chrysler, Sears (Willis), or Petronas; now we have Taipei 101, Burj Dubai, or the Chicago Spire, where the building itself takes on the responsibility of helping promote the city on the world stage.

This unassailed march of the tall building, after a decade or two of unbridled growth, is, of course, now under threat from the growing economic crisis gripping the globe. The question on everybody's lips is, how bad is it going to get? Already we are seeing many high-profile proposals, some already under construction, slow down or stop completely. Perhaps this is not entirely a bad thing: perhaps it will give us, as an international community, a pause for reflection—on the cities we are creating and the merits or otherwise of some of the architectural excesses that have resulted as part of this unprecedented boom. Surely there is a need for reflection, especially with regard to the challenges of climate change and the need for more sustainable cities, buildings, and patterns of life in the future.

So the third edition of this seminal book comes at a pivotal time in the history of the tall building, not only in terms of whether these buildings will continue to grow in both size and number, but also whether they will evolve into the advanced entities they need to become to face the challenges of our time. Safety and security constitute an essential part of this equation. The decreasing political, ethnic, religious, resource, economic, and military stability of the world seems to have reached a new low, to the point where we now live in a world more unstable and dangerous than at any time since the late 1970s. The impact of terrorism and intentional acts of malice toward innocent people has massive implications for the design and construction of cities, buildings, and tall buildings specifically. It seems that nowhere is untouched—from New York to New Delhi, London to Lahore, Mumbai to Madrid. The increased "iconic-ness" of tall buildings gives them an increasing vulnerability to those who seek to get maximum publicity for their atrocious acts, as we have already seen to disastrous effect.

In the years since 9/11 and the World Trade Center tower collapses, we can certainly conclude that the event did not have the detrimental impact on the tall building typology as a continuing vital element in our urban centers that many feared. In fact, the exact opposite may indeed be true—the scale of the 9/11 event and the publicity given to the skyscraper may have contributed to its keen boost around the world since then. What the event did do, however, is initiate perhaps the largest introspective analysis of tall buildings ever, and this book is at the forefront of much of the state-of-the-art thought that resulted from that event, and the research conducted since then, in security and life-safety terms.

There is no doubt that the events of 9/11 are resulting in better designed, safer buildings throughout the world, but we need to ask ourselves if it is enough, in the unstable world we now inhabit. The twin challenges of terrorist-impacted security and a climate-changed urbanity put the tall building in a big spotlight. How can it evolve to meet these challenges? One thing is for sure—it seems unlikely that events such as 9/11 or Hurricane Katrina are going to abate any time soon.

This book is thus a departure point for this inquiry, posing the difficult questions that need to be asked and some of the possible solutions that building owners and managers, developers, architects, engineers and occupants will increasingly have to face in the coming years. Geoff Craighead brings into sharp focus many of the issues connected with this most complex of building types, and I fully recommend his book to you.

Antony Wood Executive Director Council on Tall Buildings and Urban Habitat Chicago, Illinois



## Foreword to the Second Edition

In the world of high-rise building design and construction, a variety of security and life safety questions are posed to the engineers and architects who must provide a functional building. The solutions should balance the design with the risks associated with any building—regardless of size and occupancy.

These are among the issues discussed throughout the second edition of *High-Rise Security and Fire Life Safety*. Most of these subjects apply to the entire range of high-rise building stock in the world—both new and existing. While we have always known that the life safety protection of the occupants of buildings is of paramount importance, today's building tenants demand more: How secure is their space from a variety of threats, including theft of both real and intellectual property? Are tenant companies and their employees protected against personal harm by intruders, accidental fire and, now, terrorist attacks?

Achieving the proper level of protection is not possible with just one system or one procedure. It is the synergistic effect of all building systems and features working together that keeps facilities safe. Throughout the history of high-rise buildings, the norms for building safety have been derived from, and applied to, a great number of designs. World Trade Center 1 and 2 in New York; Petronas Tower 1 and 2 in Kuala Lumpur; Jin-Mao Building in Shanghai; Sears Tower in Chicago; and Emirates Tower in Dubai: all of these magnificent buildings have incorporated numerous systems and features that work, and have worked, to keep them safe during a wide range of events.

As building systems become more intricate and sophisticated, the overlap between systems is more pronounced now than ever before. The delineation between building security systems and fire alarm systems is just one example. Understanding the role, limitations, and interface between systems is fundamental to system selection. Complementing the systems side of building design is the operating feature, or human interface, that supplements these sophisticated systems. The best written plans and the highest quality building systems and components are meaningless if they are not exercised, tested, reviewed, checked, and updated on a periodic basis.

Geoff Craighead has provided us with a thorough description and review of all of these subjects as they relate to high-rise buildings. The public is now acutely aware of the importance of its own safety in high-rise buildings, and wants to know how building management teams are protecting them. As in the first edition of this book, we are given the road map of how to implement the best plan for a particular building.

The latest peril affecting design, namely the new level of hostile acts, is introduced in this edition of the text. Terrorist acts present unique threats that require new countermeasures.

#### xlii FOREWORD TO THE SECOND EDITION

High-rise buildings are not inherently dangerous structures, but they do require additional systems and features that other buildings do not. Keeping them safe and functional is what this text is all about.

Robert E. Solomon, PE Assistant Vice President for Building and Life Safety Codes NFPA International Quincy, Massachusetts



### Foreword to the First Edition

Vertical cities—or high-rise buildings, as they are called—pose unique problems for security and safety professionals charged with the responsibility of protecting life and property. High-rise buildings, such as the Sears Tower in Chicago, the World Trade Center in New York, and thousands of others across the United States, are virtually cities within themselves. Just as the architecture within each varies, so do the regulations governing security and fire life safety programs for each building.

Every year, we see, hear, and read about the terrible tragedies caused by fires, earthquakes, tornadoes, bombings, disgruntled employees, terrorists, and the like. Every possible scenario must be accounted for. There is no substitute for an effective security and fire life safety program. Thousands of lives are dependent on it. Awareness and training are essential. Security and safety personnel must be trained for any and all eventualities.

The author includes here the terminology, the functions, the procedures, the equipment, and the standards for an effective program. *High-Rise Security and Fire Life Safety* is a comprehensive resource for everyone who manages, works in, or visits high-rise commercial office buildings.

Robert G. Lee, CPP, CFE, CDRP Vice President and Corporate Security Director Great Western Financial Corporation Chairman of the ASIS National Standing Committee on Disaster Management Northridge, California